



**Ruff Ranch Pet Boarding**  
1755 S. FM 1626, Buda TX 78610  
Phone (512) 757-7833  
Email [RuffRanchBoarding@gmail.com](mailto:RuffRanchBoarding@gmail.com)

**CLIENT INFORMATION**

Name: \_\_\_\_\_ Date: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Other Phone (cell): \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Were you referred by anyone? Yes No Name: \_\_\_\_\_  
How did you hear about us? Please be specific \_\_\_\_\_

**EMERGENCY CONTACT**

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Work: \_\_\_\_\_ Cell: \_\_\_\_\_  
Who, besides yourself, is authorized to pick up your pet(s)?  
Name: \_\_\_\_\_ Phone: \_\_\_\_\_

**GUEST INFORMATION: First Dog**

Name: \_\_\_\_\_ Birthday: \_\_\_\_\_ Female \_\_\_\_\_ Male \_\_\_\_\_

Breed: \_\_\_\_\_ Spayed \_\_\_\_\_ Neutered \_\_\_\_\_

Colors/Markings: \_\_\_\_\_

Where and when did you get your pet? \_\_\_\_\_

**GUEST INFORMATION: Second Dog (if applicable)**

Name: \_\_\_\_\_ Birthday: \_\_\_\_\_ Female \_\_\_\_\_ Male \_\_\_\_\_

Breed: \_\_\_\_\_ Spayed \_\_\_\_\_ Neutered \_\_\_\_\_

Colors/Markings: \_\_\_\_\_

Where and when did you get your pet? \_\_\_\_\_

My pet has:      attended daycare      boarded      played at leash free dog parks      NONE Please  
explain:

My pet is aggressive towards      a specific breed of dog      men      women      children      Please  
explain:

My pet has bitten:      another dog      an adult      a child      a small animal (cat)      NONE Please  
explain:

My pet:      climbs fences      digs under fences      barks excessively      chews bedding/toys      Please  
explain:

My pet is afraid of:      loud noises      thunder      fireworks      separation      other Please explain:

## FEEDING INFORMATION

My pet eats: \_\_\_\_\_ cups      in the morning      in the evening      is on free feed What brand of  
food does your pet eat?

While at Ruff Ranch my pet can have:      treats      raw hide      NONE

## MEDICAL INFORMATION

Veterinarian:      Phone:

Address:      City/State:

Does your pet take any medication?      Type:

Does your pet have any allergies?    yes    no

Please specify allergies:

Has your pet ever had a seizure:    yes    no :

My pet's general health is:    excellent    fair    poor

## **RUFF RANCH GENERAL RULES AND REGULATIONS**

Guests must have current, written proof of vaccination on file. Ruff Ranch does not accept aggressive or bullying dogs.

Guests are welcome to bring items from home, labeled with the guest's name. Ruff Ranch is not responsible for damage, loss, or destruction of said items.

Dogs must enter and leave Ruff Ranch on a leash. We do not allow prong or choker collars, or harnesses due to related safety issues in the play yards.

### **FLEA POLICY**

Ruff Ranch Pet Boarding has a no tolerance policy for fleas. My pet is currently free of fleas and has been administered a preventative within the past 30 days. If anyone at Ruff Ranch Pet Boarding discovers fleas on my pet, they have my permission to administer Frontline treatment and/or a flea and tick bath as a means of removal.

I agree to pay, at the time of pick up, for any and all related costs to flea removal.

### **Boarding and Daycare Contract**

I, \_\_\_\_\_ (print first and last name) agree to all of the terms and conditions listed in the Ruff Ranch Pet Boarding contract agreement, which will be in effect during my pet's care at Ruff Ranch Pet Boarding LLC.

**VACCINES AND PREVENTATIVE:** All animals must be up to date on vaccinations and must submit a written verification from their veterinarian. Animals are required to be on a flea and tick preventative.

**HEALTH:** I grant Ruff Ranch Pet Boarding LLC, its owners, employees, contractors, and/or agents to take any and all necessary action to secure the health and well being of my pet(s), including any medical attention deemed necessary, and I agree to pay for all financial responsibilities incurred in doing so.

**BOARDING/DAYCARE AND FEES:** I certify that the representations made on the Ruff Ranch Pet Boarding Enrollment Application are true and have not been falsified to gain admittance for boarding at Ruff Ranch. My pet meets all health and socialization requirements. I agree to pay the nightly fee/daycare fee at Ruff Ranch Pet Boarding's current rates. Fees for guests are due at check-out. Ruff Ranch Pet Boarding accepts personal checks, cash and major credit cards. A \$30 fee will be applied for any returned check.

Hours of operation:

Monday–Friday: 7:30 to 12:00 / 4:00 to 6:00

Saturday: 8:00 to 12:00

Sunday: 3:00 to 5:00

**SOCIALIZED PLAY GROUPS:** I understand that Ruff Ranch Pet Boarding dog guests will participate in socialized play groups with other compatible dogs. I recognize that there are inherent risks of illness or injury when dealing with animals in this type of environment. Dogs that have not been properly socialized are at a higher risk of incidents, including, but not limited to, bites, fights, fear aggression, object guarding, and acting out. Ruff Ranch Pet Boarding has the right to determine whether my dog(s) can be included in play groups, for how long, and with which dogs. Dogs that are not accustomed to high levels of play may experience sore muscles and fatigue. Water is always available outside. I understand that my dog(s) will get dirty in the play groups, and that long hair can get matted in Ruff Ranch's country setting.

Although pack leaders and care takers are normally interacting with and supervising the guests at Ruff Ranch Pet Boarding, I understand that there will be occasions whereby my dog(s) may be outside alone for a brief time in a fenced-in area without supervision.

I understand and acknowledge that during the daytime nap from 12:00 to 16:00 and the evening sleeping period from 18:00 to the following day between 6:00 and 8:00 in the morning, dogs will be unsupervised inside the facility each in their own sleeping spaces (housemates together). Ruff Ranch does not provide twenty-four hour [24/7] staffing and dogs will be unsupervised inside the facilities at night and during the daytime nap. Ruff Ranch does not have automatic sprinkler systems for fire protection inside the Ruff Ranch boarding facilities.

**LIABILITY:** I agree to release and hold harmless Ruff Ranch Pet Boarding LLC, it's owners, employees, contractors, and agents from any and all loss, liability, claims, expenses, causes of action, suits, rights, and entitlements of any kind, whether known or unknown, suspected or unsuspected, relating in any way to the services provided herein, including without limitation injury, death, sickness, or damage my pets(s) may suffer during or after care at Ruff Ranch Pet Boarding. I understand that Ruff Ranch Pet Boarding is not responsible for items brought from home that may be lost or destroyed.

**MEDIA AND PHOTOS:** I understand that Ruff Ranch Pet Boarding will capture video and take pictures of my pet(s) while they are playing and staying at the facility. I grant Ruff Ranch Pet Boarding the right to use, broadcast, and or reproduce our pet(s) likeness. I agree that I will not be compensated for any such use.

**ADDITIONAL BOARDING AND ABANDONMENT:** If I am unable to check-out on the previously agreed upon day, I will advise Ruff Ranch Pet Boarding and I agree to pay the additional nightly rate. If there is no vacancy at Ruff Ranch Pet Boarding and the facility is forced to home board my animal, I agree to pay TWICE the nightly rate for my pet(s) stay beyond the scheduled pick-up date. If my pet is not picked up within 14 calendar days after scheduled pick-up, they will be considered abandoned and a new owner will be sought by any means necessary, including release by Ruff Ranch Pet Boarding to an animal shelter.

**CANCELLATION:** Ruff Ranch Pet Boarding requires 24 hours advanced notice for non-holiday reservations. All major holidays require 7 days advance notice cancellation. If I do not cancel within the appropriate time frame, I agree to pay \$50 per dog.

I have read and understand this Client Boarding Contract. I agree to and accept the terms and conditions of this agreement. This agreement shall govern all future services to be provided by Ruff Ranch Pet Boarding, LLC to me, as authorized by me, in person, by telephone, mail, email, or fax.

Pet's names: Guest 1 \_\_\_\_\_ Guest 2 \_\_\_\_\_

Pet Parent/Client Signature \_\_\_\_\_ Date \_\_\_\_\_

Printed Name \_\_\_\_\_